i2*Live* Annuity – Income Guarantee Option

Series 1 Terms and conditions



Contents

Section 1	The option	3
Section 2	The charges	3
Section 3	The income guarantee	3 - 6
Section 4	Reviewing the income guarantee	6
Section 5	Payment of the income guarantee	6
Section 6	Income from a specified fund	6 - 7

These terms cover series 1 of the Income Guarantee Option and will have been issued to you by our Service Team if they apply to your policy.

However, if you are in any doubt about whether these Terms and Conditions apply to you, please contact our Service Team on $0345\ 642\ 4444$.

You should read this document in conjunction with the i2*Live* Annuity Terms and Conditions issued to you by your financial adviser or from our Service Team. Definitions of the terms highlighted in bold can be found within that document.

1. The option

- 1.1 You can include the Income Guarantee Option when you make a payment into your policy provided that at the date of payment you are aged 60 or over. The option can also be added at a later date. If it is added at a later date, the terms and structure that apply to the Income Guarantee Option will be the ones available at the time. There is no guarantee that they will be the same terms and structure as those set out in this document. In determining the terms and structure that will apply at the time, we take into account a number of factors which could include, but is not limited to, the following:
 - The financial and economic conditions at the time.
 - Our expectations at the time for what will happen in the future for things such as financial and economic conditions, life expectancy, policyholder behaviour, etc.
 - The availability and cost of appropriate financial instruments (or other arrangements such as reinsurance) at the time to back the Income Guarantee Option.
 - The legal, regulatory and tax requirements at the time.
 - Market practice at the time.
- 1.2 The Income Guarantee Option can be applied to all or part of any payment that is made to your policy or to all or part of the fund built up in your policy if the option is added at a later date.
- 1.3 The value of any **payment** or part of any **payment** or part of the fund for which the **Income Guarantee Option** is selected will be applied to a separate **tranche segment**.
- 1.4 Each tranche segment with the Income Guarantee Option exists independently from any other tranche segment with the Income Guarantee Option attached.

- 1.5 The Income Guarantee Option can be cancelled from a tranche segment by you at any time and you will then be able to take income payments within the HMRC income limits set out in sections 7.5 to 7.10 of the i2Live Annuity Terms and Conditions without any other restriction.
 - If the Income Guarantee Option has been cancelled from a tranche segment, it can be added back at a later date, but only after a period specified by us (currently 12 months) has elapsed. If it is added at a later date, the terms that apply will be the ones available at that time. There is no guarantee that they will be the same terms as those set out in this document, see section 1.1.

2. The charges

2.1 We will make an extra charge, the annual guarantee charge, as a percentage of the value of a tranche segment to which the Income Guarantee Option applies. The percentage to be deducted is shown on your Tranche Segment Details Schedule. We will collect this charge on a monthly basis by cancelling units to the value of the charge proportionately from the investment funds in which the tranche segment is invested, based on the value of units in each investment fund on the date the charge is deducted.

3. The income guarantee

- 3.1 The initial guaranteed minimum income for a tranche segment is set at outset of that tranche segment and will not reduce unless any of the events described in section 3.7 occur.
 - Other than where a **tranche segment** has been converted from **i2Live Drawdown** with the **Income Guarantee Option**, the initial **guaranteed minimum income** is calculated as a percentage (the income guarantee percentage) of the initial **maximum**

supportable income for that **tranche segment**. The income guarantee percentage applying to a **tranche segment** is as shown on the **Tranche Segment Details Schedule**.

Where a tranche segment has been converted from a tranche segment of i2Live Drawdown to which the Income Guarantee Option applied, the initial guaranteed minimum income for that tranche segment will be the same as applied under the i2Live Drawdown tranche segment after the review of the guaranteed minimum income at the date of conversion and after adjustment, if appropriate, for any of the reasons set out in your i2Live Drawdown Terms and Conditions. The income guarantee percentage applying to this tranche segment will be the same as applied under the i2Live Drawdown tranche segment and is shown on the Tranche Segment Details Schedule.

Where you have selected the joint life option for a policy tranche, the Income Guarantee Option will continue to apply to the joint annuitant on your death unless you have also included the dependant's guarantee period option and your nominated dependant elects to take income equal to the maximum HMRC income limit and the Income Guarantee Option is then removed (see section 9.3 of the i2Live Annuity Terms and Conditions). The guaranteed minimum income which will apply for the joint annuitant will be calculated as the guaranteed minimum income applying to you at the date of your death multiplied by the percentage of the fund selected under the joint life option for that policy tranche.

- 3.2 A condition of the Income Guarantee Option is that the guaranteed minimum income will continue to apply to a tranche segment only if the total income taken during a pension year does not exceed the greater of the maximum supportable income and the guaranteed minimum income for that pension year (see section 3.7 for what happens if this condition is broken).
- 3.3 At the outset of a tranche segment to which the Income Guarantee Option applies, the proportion of the value of that tranche segment that is invested in equity risk investments is restricted to the maximum equity risk proportion, currently 70% (but see below if income is not taken proportionately from all investment funds).

This restriction also applies at each review of the **guaranteed minimum income** for that tranche segment in accordance with the terms set out in section 4.1.

In both of the above, if income is not being taken proportionately from all investment funds, the maximum supportable income is deducted from the tranche segment before the restriction to the maximum equity risk proportion is applied. This will result in a lower maximum equity risk than would be permitted if income was taken proportionately.

Additional restrictions apply if income is not taken proportionately from all **investment funds** (see sections 6.1, 6.2 and 6.3).

If we request that investments are switched to meet the requirements in this section or section 6.2, you must switch your investments within 30 days of the date of our request, otherwise the Income Guarantee Option will be removed from the tranche segment.

We will specify and periodically review the proportion of each investment fund deemed to be invested in equity risk investments for the purposes of the Income Guarantee Option. These proportions will be based on our view of a reasonable average proportion invested in equity risk investments over the next five years for each investment fund taking into account the objectives of that investment fund and other relevant factors. The proportions may be different to the actual investment mixes of the investment funds at any particular point in time. You can request details of the current proportions from our Service Team at any time.

- 3.4 You can only switch your investment in a tranche segment from one investment fund to another if one or both of the following apply:
 - immediately after the switch, the proportion of the value
 of the tranche segment (less the current year's maximum
 supportable income applicable to that tranche segment,
 if income is not taken proportionately from all investment
 funds) that is invested in equity risk investments does not
 exceed the maximum equity risk proportion.
 - the proportion of the value of the tranche segment that is invested in equity risk investments does not increase as a result of the switch.

If the value of a **tranche segment** is reduced following the application of a **pension sharing order** then one or both of the following must apply:

- immediately after the event, the proportion of the value of the tranche segment (less the current year's maximum supportable income applicable to that tranche segment, if income is not taken proportionately from all investment funds) that is invested in equity risk investments does not exceed the maximum equity risk proportion.
- the proportion of the value of the tranche segment that
 is invested in equity risk investments does not increase as
 a result of the event.
- 3.5 The maximum supportable income is calculated at outset (the initial maximum supportable income) and for each subsequent pension year. It is calculated independently for each tranche segment.

The initial maximum supportable income for a tranche segment is based on:

- The value of the investments in the tranche segment.
- Your age.
- The death benefits you have chosen.
- An assumed rate on investment return.
- Assumed future life expectancy.
- Assumed future charges from your policy.

If you have selected the joint life option we will also take into account the age of the joint annuitant. Following your death the maximum supportable income will be recalculated based on the age of the joint annuitant and the value of a tranche segment at that time.

The maximum supportable income for each subsequent pension year is calculated using the same method as for the initial maximum supportable income but based on the value of the tranche segment, your age (and that of the joint annuitant if you have selected the joint life option) and our assumptions at that time.

3.6 Where a new tranche segment is opened and there is less than 12 months to the end of the first pension year (for example because there is an existing tranche segment of the same policy tranche), then the maximum total income allowed under the Income Guarantee Option (as set out in section 3.2.) for that pension year will be based on the proportionate period to the end of that pension year.

- 3.7 The guaranteed minimum income for a tranche segment will not reduce unless:
 - Income greater than the maximum supportable income (or guaranteed minimum income if greater) for that tranche segment is taken in any pension year.
 - The value of that **tranche segment** is reduced following the application of a **pension sharing order**.
 - The level of ongoing regular commission you have agreed with your financial adviser is increased.

In the above circumstances the **guaranteed minimum income** for the relevant **tranche segment** will be reduced immediately.

Where the maximum supportable income is greater than or equal to the guaranteed minimum income, the new amounts will equal the old amounts multiplied by the following factor:

(A / B) where:

A = an amount equivalent to the maximum supportable income calculated at the date of the above event, based on the value of units of that tranche segment immediately after the event.

B = an amount equivalent to the maximum supportable income calculated at the date of the above event, based on the value of units of that tranche segment immediately before the event.

Where the maximum supportable income is less than the guaranteed minimum income, the adjustments will depend on our calculation basis current at that time, but will be such that the impact of the change is, in our reasonable opinion acting on actuarial advice, broadly cost neutral.

The maximum supportable income calculated for the following pension year will automatically take into account these events.

3.8 If the guaranteed minimum income is greater than the maximum supportable income immediately before one of the events set out in section 3.7 occurs, the amount in

- payment will reduce immediately after the event to the new guaranteed minimum income.
- 3.9 If the level of ongoing regular commission you have agreed with your financial adviser is reduced, the guaranteed minimum income for each tranche segment to which the Income Guarantee Option applies will be adjusted upwards. The new amounts will be determined in a similar manner as set out in section 3.7 for an increase in renewal commission.

4. Reviewing the income guarantee

- 4.1 The guaranteed minimum income for each tranche segment to which the Income Guarantee Option applies will be reviewed at regular intervals.
 - For the first tranche segment to which the Income Guarantee Option applies in a policy tranche, the date of the first review of the guaranteed minimum income for that tranche segment will be the next HMRC review date after that tranche segment is opened. Subsequent review dates of the guaranteed minimum income for that tranche segment will be every five years thereafter.

The review dates of the guaranteed minimum income for subsequent tranche segments in the same policy tranche will be the same as specified above for the first tranche segment to which the Income Guarantee Option applies in that policy tranche.

The guaranteed minimum income will not reduce at a review except when the events set out in section 3.7 apply, but it may increase.

The new guaranteed minimum income for a tranche segment will be the greater of:

- the existing guaranteed minimum income, and
- the income guarantee percentage as shown on the Tranche Segment Details Schedule multiplied by the average maximum supportable income for that tranche segment since the last review of the guaranteed minimum income, adjusted for any of the events set out in section 3.7. This average excludes the maximum supportable income calculated at outset or last review, but includes the one calculated at this review.

5. Payment of the income guarantee

- 5.1 Income payments up to the greater of the maximum supportable income and the guaranteed minimum income will be made from the investment funds in which the tranche segment is invested in accordance with sections 7.14 to 7.17 of the i2Live Annuity Terms and Conditions.
- 5.2 If the value of the funds in a tranche segment to which the Income Guarantee Option applies reduces to zero, then we will continue to pay a regular income each year equal to the guaranteed minimum income applying at the time the fund reduced to zero. The guaranteed minimum income will continue to be paid to you for the remainder of your life and the remainder of the life of the joint annuitant, if appropriate, and you have selected the joint life option, or for the remainder of the dependant's guarantee period, if appropriate, and the dependant's guarantee period option has been selected.
 - If the guaranteed minimum income for a tranche segment would otherwise exceed the maximum HMRC income limit calculated on an HMRC review date, then the value of your fund in the tranche segment will be increased through the addition of 'reserve units' so that the maximum HMRC income limit is not exceeded. The reserve units are made available solely to provide income in these circumstances only.

6. Income from a specified fund

- 6.1 You can choose for income to be taken from a **specified** investment fund(s). If you choose to do this, the maximum equity risk permitted will be lower than if income was taken proportionately from all investment funds (see section 3.6.).
- 6.2 In addition to section 3.6, the proportion of the value of the tranche segment less the current year's maximum supportable income applicable to that tranche segment that is invested in equity risk investments is also restricted:
 - when the option to take income from a specified fund is first selected (if not at outset), and
 - at the start of each subsequent pension year (other than at a review of the guaranteed minimum income).

The proportion is restricted to the greater of the maximum equity risk proportion and the proportion of the value of the tranche segment that is invested in equity risk investments immediately before the check.

- 6.3 If income is not being taken proportionately from all investment funds and income greater than the maximum supportable income (or guaranteed minimum income if greater) is taken during a pension year, then one or both of the following must apply:
 - immediately after the income payment, the proportion
 of the value of the tranche segment that is invested in
 equity risk investments does not exceed the maximum
 equity risk proportion
 - the proportion of the value of the **tranche segment** that is invested in **equity risk** investments does not increase as a result of the income payment.

How to contact us

Our dedicated adviser and customer support team is on hand to answer any questions you have about Sun Life Financial of Canada's products and services.

They can also provide you with further product literature and assist you with any specific queries or instructions regarding a policy.



Phone

Customer & Adviser helpline:

0345 642 4444



Email

i2live@uksloc.co.uk



Post

Sun Life Financial of Canada PO Box 6904 Basingstoke, RG24 4TD



Online

Visit us online at www.sloc.co.uk

For the latest news, fund information and product literature.

Our lines are open from 9am to 5pm Monday to Friday. We may monitor or record calls to help us improve our service.

Sun Life Assurance Company of Canada (U.K.) Limited, incorporated in England and Wales, registered number 959082, registered office at Matrix House, Basing View, Basingstoke, Hampshire, RG21 4DZ, trades under the name of Sun Life Financial of Canada and is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.